

tImNEXUS is a professional services company that provides bespoke web-based software solutions that help our clients improve productivity and service delivery.

A listed supplier on MOD FATS/3 (Framework Agreement for Technical Support) and an ISO 9001:2000 company, tImNEXUS works closely with our clients to devise a solution that really works for them, taking time to understand the unique challenges they face on a day-to-day basis, and developing a system that embraces and enhances their culture and best practice, yet improves access to information and knowledge share.

Our internal team consists of dedicated software developers, project managers and business analysts, many of whom are Microsoft and Prince2 certified and possess Masters degrees in a variety of subjects including Information Systems. They thrive on innovative problem solving, excellence, and harnessing new technologies to get the best for our customers.

POST SORTIE DATABASE (PSD)

Electronic Performance Data Capture

Capturing the knowledge that demonstrates how your key products are performing is critical to ensuring a safe and capable fleet, yet you currently use a process that doesn't retain all of the important information available. E-mails and spreadsheets don't easily capture vital 'lessons learned' from individual product users, and their personal experience of how a product is performing and how to get the best out of it is in danger of being lost. The system also doesn't allow a product's performance to be analysed or measured over time – which might inform future use or investment decisions.

This approach to capturing performance data is a common way of working. Teams struggle on because it is 'the way they have always done it,' and no one has suggested a viable alternative. Until now...

This is PSD

PSD is a web-enabled system that enables teams to capture key performance data quickly and effectively. The system is secure, simple, fast to use, and enables crucial knowledge about critical products to be shared easily.

PSD has been developed by tImNEXUS specifically for DE&S, and enables the complete management and measurement of your product performance data.

PSD will...

- Optimise the entire data capture process, creating an easy to follow procedure where users log in, rate the product performance, share feedback and comments, and give the product an overall score
- Ensure vital knowledge from pilots and other users is used to ensure a safer fleet and inform future decisions about product use and life-cycle
- Supply a standard format for inputting information, ensuring better quality data and less error
- Enable product performance measurement and analysis
- Achieve greater value for money as products are used more effectively and last longer

Our client said: "Complex technical changes to products can take months or years in our sector, so its vital that we use products as best we can to get maximum performance from them. We now have over sixty staff using the new PSD system and are capturing better information from pilots than ever. We are also using the system to inform how we deploy and procure products in the future – ensuring we get better value for money at the same time."

For more information call 0845 6774480 or e-mail enquiries@tImnexus.com